At Eurotire we believe in going beyond boundaries. Developing new products, tools, services and creating solutions in ways no one else in the industry has ever done. EuroCare is an excellent example. This innovative 360° program is the first of its kind in the industry. Designed around your site specific KPI’s it provides everything you need to run a safer, more profitable mining operation.
EuroCare is a complete portfolio of value added components that provides our customers with the training, tools, service and support they need to run a safer and more profitable mining operation. The EuroCare program is designed specifically around your Key Performance Indicators and is customized and tailored to your specific operation. Each component is measurable and its “value” proven by directly answering your specific KPI’s. Eurotire is committed to supporting our customers for the long haul. We don’t just sell a tire. We back it up with support from our field engineers over its entire lifespan and in the process build lasting relationships and develop valuable partnerships.
EuroTrak is the key software component that interlinks all of the data captured on site. EuroTrak’s dynamic analysis feature instantly calculates and measures fleet performance into customized graphical reports or dashboards, which are visible on any computer worldwide. Not only are key performance indicators constantly monitored, it also provides up to the minute financial reports, budget and inventory projections. Monitoring this information in real time versus looking at historical data allows decisions to be made before rather than after events are out of control. EuroTrak not only transforms the way senior management and the field communicate, it changes the way they’re able to view, control and manage their most expensive assets.
• **Reporting**

Regular measurement and service alerts give you prompt reporting to ensure current and accurate data for every tire in your fleet. EuroTrak will follow the performance of new tires, retreaded tires, tire rims and tire repairs. It will provide information on vehicle down time due to tire and rim interventions and can be associated with any related KPI. Select from over 130 fields and define your own filters and sorting. For example, EuroTrak allows unlimited integration of data based on:

- Tire or rim life by hour/km
- Tire or rim costs by hour/km
- Tire or rim life by position
- Scrap performance by fitting or scrap date
- Down time
- Costs, stock and future projections
- Service alerts and warnings
- Damages and reasons for end of life
- Tires/rims running, in stock, in repair, in retreading or scrap

• **Data Collection**

Provides analysis and reporting allowing you to draw informed conclusions regarding service, repair and inventory. EuroTrak provides performance projections helping you anticipate future purchase requirements. It will also plan tire management actions including tire rotations and stock management.

• **Dashboard**

Shows you what you want to see whenever you want to see it. Make predictive decisions regarding inventory, costs and production rather than after the fact enquiries. Forget pages and pages of reports and put all your key indicators into one place. Easy to understand graphs monitor trends based on your KPI’s that show you important information like:

- Results of work activities against expectations
- Tire and rim performance trends
- Trends of measurable risk factors
- Service alerts against set criteria
- Effects of site changes or operational changes in real time
- Trends of running costs
- Demonstrates proof of value against set targets
- Indicator of improvements due to service and maintenance activities

• **Analysis**

If your data is right, your decision is right. The ‘data center’ provides reliable central global support for data analysis. It allows for both an overview of total results or a detailed study of individual products and covers running tires as well as scrap. Relevant analysis lets you make informed conclusions regarding a whole range of KPI’s – costs, budgets, projections, operational efficiency and inventory.

• **TireLogik**

TPMS with a difference. It not only helps take care of your investments but also allows you to know exactly where they are via telemetry, as well as any other data management information you would like to know.
EuroTools is your one-stop shop for the crucially needed components to support OTR tires, rims and maintenance programs on all types of mine sites. From the design of your on-site workshop to the right tools in the shop to the guidance and instruction on how to use them, EuroTools brings together the full range of hardware, consumables, tools and training essential for operational efficiency, no matter how remote your location.

www.eurotire.net
• **EuroRepair**
  An on-site workshop allows you to perform “preventative maintenance” as opposed to reactive repairs to tires and machinery. This not only saves time and money, it completely changes the way you can manage your assets. Protect your investment with corrective and preventative repair programs and full repair shop installations.

• **Tool Hardware**
  A full range of improved tool and quality equipment designed specifically for Eurotire and for use on our products. Gives you the ability to repair and maintain all OTR tire sizes. Everything your operation needs to stay up and running available from one location.

• **Consumables**
  Eurotire is a specialized supplier and service provider for a full range of mining consumables, products, spare parts and equipment. We’re your one-stop shop and solution provider for everything you need, no matter how remote or where your operation may be located.

• **Safety**
  Hands-on technical training for staff emphasizes safety and mastery of safe work practices in the service environment. Safety as a team is highlighted to establish important standards across the board so everyone is in agreement and working together on this important issue.
EuroService is a professional set of assessment activities provided by Eurotire teams on-site to manage site risk for tires and rims. Risk analysis directly links tire performance to real running conditions and calculates the value of optional choices. Site evaluation measures the influence of your site profile on product performances and predicts how future changes may impact tire life. Consultative reports are available through internet access to a management dashboard.

www.eurotire.net
• **E-Trac**
  Reports accurate usage assessments, measurements and analysis of actual site workload conditions including load and cycle studies. Regular studies build up a picture of usage trends as the site changes providing you with a valuable tool to understand changing costs.

• **GPS Tracking**
  Provides precise vehicle positioning data to understand exactly what’s happening to the tire during actual running conditions so staff can anticipate what’s ahead and reduce downtime.

• **Telemetry**
  Data transmission tools bringing real time reporting regarding vehicle activity, tire pressures, temperature, fuel consumption etc. so you know exactly what is happening, as it is happening.

• **Service Agreements**
  Fully customized Service Programs are tailored to fit your operation’s needs, removing any worries. Our Smart Service approach answers only your selected KPI’s and can operate at the consultancy level. Long-term service agreements are designed to include full on-site maintenance, repair and service programs. Value is proven by directly answering your KPI’s – you always know what the situation is.
EuroClass is an integral part of all Eurotire value components. It ensures the correct know how and training is applied for everyone involved with the use and implementation of our tools and services. EuroClass also oversees the training of our own technicians, guaranteeing homogeneity of both safety and working standards. On-site service programs receive custom-built training modules to correspond to customer values and key performance indicators and include operator certification and auditing.
• **Repair**
  Classes will instruct from A to Z on successful tire repair techniques including how to build a repair workshop. A model Repair Facility consisting of a main workshop, office and storeroom is installed with all the tire repair equipment necessary to expose trainees to a wide range of different types of OTR tire repairs.

• **Service Training**
  Combination of knowledge and know how given by experienced OTR field trainers. Training includes detailed explanations of preventative maintenance procedures, servicing and best practices. An integral part of the training process is an actual visit to two working mine sites. This allows trainees to contrast and gain a better understanding of how different types of sites can affect the demands placed on various tire types.

• **Methodology**
  Provides a complete background and approach on the best tire/rim practices and total tire management. Trainees gain a clearer understanding of the life cycle of a tire through factory visits, technical training and hands-on activities.

• **Workshops**
  A fully operational repair facility offering hands-on training and demonstrating safe working techniques using real tools in real situations. Teambuilding exercises are also conducted to create an atmosphere of mutual support and working together.

• **Safety**
  The Eurotire Training Center gives us the ability to provide classes and workshop training and instruction in mastering safe work practices in an actual functioning service environment.
How You Benefit With EUROCARE

Bottom line, when you partner with Eurotire you get peace of mind. We’re the only tire manufacturer to offer both product and service together. When it comes to our products, we take care of everything. From start to finish, we’ve got every aspect of your tires covered. The benefits to you are:

- Safety
- Longer Tire Life
- Increased Productivity
- Longer Equipment Life
- Repair Rather Than Replace
- Reduced Fuel Consumption
- Savings
- Lower Investments

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EUROCARE VALUE COMPONENTS

EUROTOOLS
Service / Maintenance

EUROCLASS
Training / Safety / Quality Assurance

EUROTRAK
Performance Measurement / Increased Efficiency

EUROSERVICE
Risk Assessment / Usage Analysis / Service Implementation

WORLDWIDE LOCATIONS

WORLDWIDE CORPORATE HEADQUARTERS
200 South Biscayne Boulevard, 55th Floor
Miami, Florida 33131 USA
U.S. TF: +1.888.387.6847

USA | BRASIL | CHINA | GHANA | INDIA | INDONESIA | KAZAKHSTAN | MEXICO | MONGOLIA | ROMANIA | RUSSIA | UKRAINE

EUROCLASS
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